



Suite 1774, Four Bentall Centre, 1055 Dunsmuir Street, PO Box 49378 Vancouver, BC V7X 1L5
Tel: (604) 632-1727 - Fax: (604) 662-8188

Tenant Notice

Attention: All Tenants

RE: WESGROUP SERVICE CENTRE

It is our goal to provide Tenants with the best service possible. In order to achieve that goal, we have implemented our new one-stop Wesgroup Service Centre.

The Wesgroup Service Centre is a central web based resource for all your service needs, designed to make it easy for all of our tenants to place a request.

There are three separate ways of contacting the service centre:

1. ONLINE: click the Wesgroup Service Centre link at www.wesgroup.ca

By accessing the Wesgroup Service Centre online, you have the added ability of tracking the status of your request. Your company is assigned your own account, and you are able to login to make changes, add information, and track the status of your requests!

2. E-MAIL: service@wesgroup.ca

If you do not need to track the status of your service request, and would prefer to send an e-mail to the service centre, you are able to do so.

3. PHONE: 1 866 937 SRVC(7782)

Have an emergency? Prefer to phone your request in? The Wesgroup Service Centre's toll free number is available 24 hours a day.

If you have any questions please feel free to call our Wesgroup Service Centre line and our Tenant Service Representative will be happy to assist you!

Website: www.wesgroup.ca

This facsimile may be confidential and privileged. Confidentiality and privilege are not lost by this facsimile having been sent to the wrong person. If you are not the intended recipient, please notify us by telephone and return this facsimile to us by mail. Any use of this facsimile by an unintended recipient is prohibited.